



# ACCESS COMMUNITY HOUSING

## TENANT NEWSLETTER April 2014

Keeping you informed about Access Housing services and housing issues

### Office Hours for Cairns Show

#### Day

Friday, 18<sup>th</sup> July      Closed

Cairns Show Dates 16, 17 & 18 July.

Mossman Show Dates 20-21 July



You could win a pass  
to

### CAIRNS SHOW

16, 17, 18 July at the Cairns  
Showground  
Mulgrave Road Cairns

If your rent is in advance  
by July 14 you will be put  
in a draw to win:

2 x Family Passes for 2  
Adults & 2 Children to  
the 2014 Cairns Show  
and

2 x Single Adult tickets to  
the 2014 Cairns Show

### *Thank you to our Tenants*



#### **Maintenance audits almost completed**

Access Community Housing has recently undertaken a maintenance audit with all tenants except those in the Community Rent Scheme. It is an important part of our ongoing maintenance program and is needed to ensure maintenance is properly planned. This helps to keep the buildings and the units/houses in good order.

The audits are nearly completed now. Our Asset Manager, Jim Reeve, who organised the audit said that 437 properties have been audited, meaning that 437 tenants made themselves available for the visits to take place. He said only 12 properties required a second visit at the end of the project due to tenants not being available. Access Community Housing says 'thank you' to tenants for their cooperation to make it happen.

**PRIVATE  
PROPERTY  
TRESPASSERS  
WILL BE  
PROSECUTED**

Many of our unit complexes have these signs. This is to remind tenants that anybody who enters the unit complex uninvited is stepping onto private land, and therefore can be prosecuted.

Please ring the Police if you see anything suspicious or you do not feel safe. Also inform your Housing Manager.

#### **DON'T DUMP!!!!**

Most tenants understand that they should not dump large household items at unit complexes. It is the tenant's responsibility to remove unwanted items. If you have a large unwanted item, you can check with your neighbour first to see if they want it; or arrange to have it taken away. Please contact your Housing Manager if you see tenants dumping large items.

#### **GREAT GARDENS**

To those tenants who create or look after their gardens, a big THANK YOU. You are contributing to making a pleasant place for you and your neighbours to live.



Tenant gardens at Rose Street,  
Westcourt

# Tenants' Talking

## Life as a single Mum.....

There are many single Mums who are tenants of Access Community Housing. One of our tenants living in Manoora, describes her life as a single Mum:

I have two younger kids at home, and older ones grown up. I get up at 6.30am and do the lunches for my daughters. I worked on Badu Island full time in a shop. I would like to do something in retail; get training and get a job. I like my Unit.

I've moved around a few places, stayed with my Mother –in law; cousins, other family till now.

Now family come to me. I like my unit. It's a cosy unit- it's a home.

I help them out by filling out their forms, and they also come for my cooking. Friends come round. They want to eat my cooking!! I like cooking but I won't give them my coconut buns recipe but I'm happy to give out my chicken recipe!

### Simura Chicken

Whole chicken /pieces

1 onion

Potatoes

Can add carrots and mushrooms

Packet thin noodles

## Tenant Feedback.....

Tenant meetings have been held in many of the unit complexes around the Cairns area so that tenants can have a say about what important to them.

### Communication

Many tenants thought it would be good to have more on the ground contact with Access Community Housing staff. Tenants said that seeing the Housing Manager on a regular basis showed that they 'cared' about their tenants.

### Safety

Tenants do not want lots of strangers coming into the complexes.

### Bins

Tenants want maggot free bins where everybody gives a hand to move the bins on collection day.

### New tenant says 'THANK YOU' to Access Community Housing Staff

A person who was in a desperate situation and has just been housed with ACHC brought flowers and chocolates into the office in appreciation of their team work in making it all happen quickly. Access Housing staff said they were delighted and that it had 'made their day'.



## Coming Soon in August!!!! For Tenants and their families living on the South Side

**You are invited to A Family Activities Day in the Park in Edmonton, Bentley Park and White Rock.**

Access Community Housing is organising an activity in your local park in August. It is an opportunity for families to hear about what's going on in their local communities.

We will be holding the event in a local park in 3 locations: Edmonton; Bentley Park, and White rock over 3 different days. Tenants and their families can attend at the place nearest to them, or on the day they prefer.

There will be guest speakers to inform you about what's going on in your local community; information packs including useful tenant information; kid's activities; freebies and refreshments

**LOOK out for the invitation that will be sent to you with all the details.**

# COMMUNITY INFORMATION PAGE

*St John's Community Care Ltd.*

*An Activity of the Greek Orthodox Archdiocese of Australia*

## **Community Transport**

Do you have a doctors or hospital appointment and can't drive to receive treatment? If yes, we can offer our assistance in getting you to your weekly appointments, such as Doctors, hospital appointments, shopping or even social outings.

Our services run daily Monday– Friday.

We service the areas from Gordonvale to Palm Cove Bookings are essential

*48Hr Notice is Recommended*

Please phone Caroline

**Transport: 40399 700**



## **Wuchopperen Health Services –Diabetes**



Wuchopperen provides and coordinates a comprehensive package of services looking after your diabetic needs with a variety of treatment options. The Doctors in our clinic are very much focused on a wholistic approach to care of the client with diabetes and use a team approach when making individualised care plans.

The Diabetes team is made up of the Diabetes Educator, Dietitian, Podiatrist, Exercise Physiologist, Social Worker and Optometrist providing a complete diabetes service.

We also have 2 visiting diabetes specialists come and conduct regular Endocrinology clinics to review clients with complicated diabetes histories.

To learn more about our services or to book an appointment, **please call 4080 1000** and talk to one of our friendly staff members in the general clinic. You can also find out more by visiting our website at [www.wuchopperen.org.au](http://www.wuchopperen.org.au)



Good Shepherd  
Microfinance



**Government** assistance to enter or re-enter the work force

### **Great Skills - Real Opportunities**

**Would you like to take a new direction in your future career path?**

**Tired of applying for jobs only to be told that you are not qualified?**

**Thinking studying is too hard for you to be able to make that career path change?**

**Think again! We offer total support in helping you gain a Certificate III that is so important to your employment prospects**

**\* COURSES START FROM \$49 \*Conditions apply**

#### **Courses on offer**

- IJC Training Victoria street and Tableland Locations
- Cert III in Aged Care CHC30212
- Cert III in Home and Community Care CHC30312
- Cert III in Disability Services CHC30408
- Cert III in Early Childhood Education and Care CHC30113

#### **CONTACT**

**IJC Training**

**23–25 Victoria St  
Parramatta Park Q4870**

**Contact : Lindsay Jones Training Sales Consultant**

**Mobile 0488 418 810 office 4041 8800**

**[lindsay@ijc.org.au](mailto:lindsay@ijc.org.au)**



## **Safe Small Loans can be a big StepUP**

Low interest personal loans between \$800-\$3000 for household goods and services such as white goods, cars, computers, furniture, training or medical costs, (not for cash, bills or to pay off debts). StepUP is a not-for-profit program designed for people on low incomes.

**Contact Shelter Housing Action Cairns on ....4080 7400**



## NAIDOC WEEK IN CAIRNS July 7 – 14

A large percentage of our tenants identify as Aboriginal and/or Torres Strait Islander. NAIDOC celebrates the history, culture and achievements of Aboriginal & Torres Strait Islander peoples. The theme this year is honouring those who have been in Defence. Harry Alfred Pitt, a Torres Strait Islander man is the winning artist whose artwork is featured on this year's poster.

### NAIDOC Events Calendar

Date	Event	Time
Monday 7th July:	<b>Official Opening of Cairns NAIDOC Week.</b> Cairns City Place: Welcome to country, flag raising, speeches and light entertainment	10 am -1.00 pm
Tuesday 8th July –Saturday 12th July:	<b>NAIDOC Emerging Musicians Workshop</b> Tank 4, Tanks Art Centre, Collins Avenue Local musician Barry Cedric will conduct the workshops facilitating musical growth & development workshops. Free of charge.	3.30pm – 6.30pm
Wednesday 9th July:	<b>Wuchopperen Health Service Community &amp; Recreation Day</b> Wuchopperen Health Service, 13 Moignard Street, Manoora Information stalls, entertainment, BBQ, fun and games.	10am - 3.00pm
Thursday 10th July:	<b>Tjapukai Open Day Tjapukai Aboriginal Culture Park, Smithfield</b> The park has a range of activities planned, a kup muri along with their regular shows. Free entry for all.	9am – 5.00 pm
Friday 11th July:	<b>NAIDOC March</b> Muster at the Civic Centre car park at 9am, proceeds down Grafton Street to Spence Street and then down to Fogarty Park.	9.30am
	<b>NAIDOC in the Park, Fogarty Park</b> Entertainment. Information Stalls, indigenous business selling their wares, food and drink	10am – 5pm

## Contact Us

Give us a call at the office  
Tel: 4031 6702 Fax: 4051 0743

### Access Community Housing Company Ltd.

31 Hannam Street  
Westcourt 4870

#### Postal Address:

PO Box 7381  
Cairns 4870

#### Send emails to:

admin@achc.org.au

Visit us on the web at [www.achc.org.au](http://www.achc.org.au)

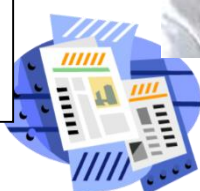
#### Office open hours:

Mon, Wed, Thurs, Fri 9:00am– 4:30pm  
Tues 9:00am – 12:30pm



Access Community Housing Company Ltd  
*Send us a comment*

If you would like to contribute something to the newsletter please let us know.



## SENIORS WEEK -16- 24 August 2014

**ACHC acknowledges our senior tenants, and their valued contributions to their community.**

Cairns Regional Council presents

### Seniors Week Garden Competition

Starts 01 Jul 2014 09:00 am

Closes 01 Aug 2014 05:00 pm

Email: [r.anderson@cairns.qld.gov.au](mailto:r.anderson@cairns.qld.gov.au)

Tel: 4044 3019

After the successful first year in 2013, the Seniors Week Garden Competition is back! Seniors in the Cairns Regional Council area, are invited to enter their garden no matter how large or small to win great prizes in the following categories:

Best Overall Garden                      Best Native Garden  
Best Food Garden                          Best Flat/ /Townhouse or Balcony Garden  
Most Colourful Garden

Prizes will be awarded to the winners and runners up in each category at the annual Seniors Week Garden Tea Party on Tuesday 19 August.



### Sadly missed Senior

Hughie, a senior tenant, who passed peacefully away recently was just shy of 90. His Housing Manager, Jo, attended his funeral. She said he never married, travelled widely, always had lots of stories to tell, and was never short of a cheeky but complimentary word to say to her. He was , a real larrikin. Tenants from 63-67 Pease Street and 33 Charles Street may remember him from the annual Xmas parties that he always attended.