



Access
Community
Housing

Tenant Newsletter

5 Anderson St., Manunda

| Phone: 40316702

June 2018

Better Homes, Better Futures



We had a fantastic morning out the front of our office raising funds and raffling off some great prizes to raise funds for the Cancer Council. Thanks to all the companies around Cairns for their generous donations. Also a huge thanks to all the staff at ACHC for their time and effort baking all the goodies. Special thanks to Rowena for the donation of the scarves personally made and to our 2 fantastic tenants Eileen & Dianne for volunteering their time.



From the CEO's desk

I am writing this article the day after our very successful Biggest Morning Tea and what a wonderful example of what collective effects can achieve. All proceeds from the morning tea go to the Cancer Council to fight this disease that impacts on so many lives every year. Our total efforts came to \$1755. So many people made this morning tea special. Jess initially got everyone enthusiastic about the idea and all the staff baked, cooked or "bought" amazing delicacies and treats, as well as making generous financial donations. We were supported on the day by a number of local businesses (named above), two of our tenants (Eileen and Dianne), Nicole from Go Church, Mission Australia who had their Coffee van here for the morning, contractors, community partners and motorists driving by. Special mention needs to go to Haz-elec, not only for the boxes of cake and slice they purchased for their staff but also a \$200 contribution towards our efforts. Remember them if

you need electrical work!! It was a special time with everyone working together and contributing to this cause. Some of the photos will give you an insight into the event.

The month of May has been dedicated to Domestic and Family Violence Prevention Month. There has been strong messages following the "Not Now, Not Ever" report, including candle lighting events and awareness activities to highlight the impact of violence on individuals and families. ACHC promotes clear messages about not tolerating domestic and family violence and we are keen to work with tenants to ensure that those experiencing violence have access to help and support. The 24/7 phone service for women experiencing or wanting to escape domestic or family violence is 1800 811 811.

We have just completed our asset audit of 409 properties and one of the consistent practices is that tenants have been removing batteries from smoke alarms.

This is dangerous, illegal and puts you and your family members at risk in case of a fire. Reports have found that the risk of death in a house fire is reduced by more than half if properly maintained smoke alarms are installed. Please replace batteries when they become flat or start to beep and if you have got concerns that your smoke alarm is not working properly please call the office. We want you to be safe.

I would also like to take this opportunity to thank Kerrie Richmond who has been a board member with Access Housing for 6 years. Kerrie has resigned from the board after making an amazing contribution and we wish her well with her many interests now and into the future.

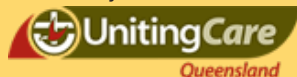
Cheers,
Donna-Maree



Are you financially resilient?

If you are living week to week you may be one unexpected bill away from trouble. Take control of your finances today.

Andrea Cotton is a Financial Literacy Worker from Uniting Care. She is available in our office from 9am to 11am every second Wednesday. Please contact the office on 4031 6702 if you would like to make an appointment.



The Junction supports you to improve your mental health recovery.

We provide opportunities for friendship, employment, education, meaningful work.

We focus on your needs as an individual.

Please visit www.thejunctionclubhouse.org.au or phone 4081 4640 for further information.



**13th JUNE
Carers QLD Craft
Morning at Bunnings**

Come along and have a fun morning making crafts with other carers at Bunnings. Materials and morning tea will be provided. Please phone Michelle on 4031 0163 to register your interest. RSVP required. 10.00am—12.00 noon, Bunnings Cairns Central, 71-83 Kenny Street, Portsmith.



Water Usage and Billing

In rented properties tenants are usually responsible for all water charges if the property is WELS (Water Efficiency Labelling and Standards) compliant, or for excess water usage if it is not WELS compliant. This is the same for ACHC properties. When a property has WELS compliance it means the property has water saving measures to keep water bills down. ACHC is working towards making all properties WELS compliant.

So what does this mean for our tenants? Tenants already paying a full water bill will be unaffected, but we may carry out checks from time to time to make sure the water saving measures are still effective. Tenants whose tenancy agreements do not include a water charge will be given the appropriate notice before any billing changes are made, but this will only happen after the property is made WELS compliant. Water is a precious resource and we need to conserve it now and for our future. By changing some of your habits you can: save water, save money, save the environment.

Residential water usage is charged at a rate of AU\$1.17 per kilolitre (1000 litres).



http://www.cairns.qld.gov.au/__data/assets/pdf_file/0004/69907/how_to_be_ww_a4.pdf

TENANT INCENTIVE PROGRAM

(May 2018)

Congratulations to the 3 winners of the TIP awards this month, Jacob, Peter & Robert. 2 certificates were also given to David & Rizah for excellent inspections.

For more information about the program please contact your Property or Tenancy Officer.



CIAF Opening Night 2018

Cruise Liner Terminal
Thursday 12th July 2018

The Cairns Indigenous Art Fair Opening Night is a fabulous evening of celebration and culture where guests, exhibitors, artists and Elders come together to ring in the 2018 CIAF festivities. Guests are free to wander through the Art Fair, meeting with artists and enjoy the Aboriginal and Torres Strait Islander art and culture.



**AUDI
ARROW
EXPERIENCE**



Audi Arrow Experience

17th June 2018

Join us for an exercise adventure and nature experience as we walk the arrow trails of Mount Whitfield, long & short course options available., register now at www.arrowexperience.org.au, more info call the FNQ Hospital Foundation on **4226 6723**



Cairns Indigenous Youth Empowerment Program

Nintiringanyi Cultural Training Centre offers a program which helps to divert young people away from adverse contact with the criminal justice system by offering sporting, recreational, culturally appropriate and motivational activities that will have a positive impact on the lives of 'at risk' youth.

The West Cairns Indigenous Youth Justice Program provides a vast range of activities which range from: holiday programs & camps, after school programs, Youth Life Skills programs to motivational teaching sessions.

For more information please visit our website: www.nctc.org.au or phone 4047 8700.

STREET SOCCER

Walker Road Sporting Precinct

Every Monday of School Term
3:15 to 4:30 pm
Walker Rd Edmonton
From 30th April
Contact Javier Suarez
0403 815 004

Cairns Regional Council



Cairns Early Years Centre

Free activities for families expecting a child or with children aged up to and including 8 years old.

Please visit our website www.benevolent.org.au or phone 4034 6800 for more information

ESPN footy tips

Winner

Lynn our lovely Director of First Impressions (Reception) is the winner of ACHC's Footy Tipping Round 5 competition.

FREE EVENT

YOUTH URBAN ART PROJECT

REDLYNCH SKATE PARK & KENRICK SKATE PARK

MAY-JUNE 2018

ART WORKSHOPS IN THE PARK
DESIGN YOUR PARK SPACES
PAINT AWESOME MURALS
CELEBRATE YOUR TALENTS WITH YOUR MATES!

FREE workshops for young people aged 12-25 years... includes lunch in the park!

To register visit
WWW.CAIRNS.QLD.GOV.AU/YOUTH
or call 4044 3228 for more information.

stepUP LOAN

CALL 13 64 57

A SMALL LOAN CAN BE A BIG StepUP

Are you looking for a safe and affordable loan to buy:

- ✓ Second hand car or repairs
- ✓ White goods
- ✓ Furniture
- ✓ New computer
- ✓ Vocational education
- ✓ Medical expenses

StepUP provides low interest loans to people on low incomes across Australia.

You may be eligible to borrow \$800 - \$3,000 over three years. With a fixed low interest rate, no additional fees or hidden charges... a little help goes a long way.

Visit stepuploan.org.au

Projects planned for 118 Murray Street Complex

We had a great meeting and sausage sizzle with a number of the residents from 118 Murray Street to discuss some exciting projects we have planned for the complex.

Please ensure you join us for our next Sausage Sizzle meeting. We will inform all the residents when this will be happening.



Bringing Up Great Kids



Bringing up Great Kids is a reflective parenting program development by the Australian Childhood Foundation aims to promote positive, respectful parent-child relationships.

FREE PARENTING PROGRAM

When: Tuesday 7th, 14th, 21st and 28th August (4 weeks)
Time: 5.30pm - 8pm
Where: Hambledon House. 177 Bruce Highway. Edmonton (Next to Library)
Cost: Free (All materials, Tea/coffee and light supper provided)

Bookings essential as places are limited. No children please this is parent time. To book please go to www.innatetherapies.com or phone 0414 480 934.

Diary Dates 2018

BASKETBALL AFTER DARK
PCYC
FREE ENTRY
EVERY 3RD FRIDAY OF THE MONTH
AGES 11+ WELCOME
MUSIC + MUCH MORE!
"come get your game on"
PCYC Edmonton
10 Walker Rd Edmonton QLD 4869
07 4045 6540 | pcyc.org.au/edmonton

TERM 2 end

29th June School Terms 2 – Last Day

TERM 3 start

16th July School Term 3 – Start Date

3rd June Mabo Day

6th & 24th June Rugby - State of Origin

15th June World Elder Abuse Awareness Day

1st July NRL Rabbitohs vs Cowboys (Barlow Park)

6th July Naidoc – Friday in the Park (Fogarty Park)

