



Access  
Community  
Housing

# YEAR IN REVIEW 2022-2023



**BETTER HOMES, BETTER FUTURES**

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**FRONT COVER:** LEFT TO RIGHT, ACHC TENANTS ROBYN, AND THI AND KIM.



**ABOVE:** RORY.

## IN MEMORY OF RORY

Rory worked for Access Community Housing Company (ACHC) for 11 years, as a casual, and then a permanent groundsman. Rory left ACHC in March 2023 to head south and start the next chapter of his life with his family. In June 2023 we received the heartbreaking news that Rory had passed away. He was a loved and well-respected member of our team.

He was known for his positivity and 'can do' approach, always working tirelessly to do the best job possible. Rory will be remembered for being a friendly, helpful, genuine person and a favourite amongst tenants.

Rory will be missed by us all. Our thoughts are with his family.

## ACKNOWLEDGEMENT OF COUNTRY

ACHC acknowledges the land on which we work and live is Gimuy-Walubara Yidinji and Yirrganydji country. We pay our respects to Elders past, present and emerging.

ACHC acknowledges First Nations peoples as the traditional custodians of the lands where we live, learn and work.

Recognising that 70-80 per cent of the people we work with identify as First Nations peoples, we are committed to continuing our journey as an organisation with cultural integrity, listening deeply with respect to all.

**RIGHT:** REEF MEETS THE RAINFOREST PAINTING BY SUSAN REYS IN COLLABORATION WITH HENDRICK FOURMILE.



# OUR ORGANISATION

Access Community Housing Company (ACHC) is the premier and largest non-government provider of social housing in Far North Queensland and has been committed to helping individuals and families access and sustain a home for over 30 years.

Managing a diverse portfolio of more than 660 properties spanning from Mossman to Babinda, ACHC provides safe, secure, and affordable homes which help individuals and families to improve their lives and achieve their goals.

## WE ARE COMMITTED TO THESE CORE VALUES:

### RESPECT

We will treat everyone with dignity, value one's input, and build relationships that are based on safety and trust.

### EQUITY

We will promote a culture that is inclusive, where everyone is treated fairly. We acknowledge that all people are unique, and our responses will reflect individual needs.

### COMPASSION

We deliver a service that is mindful and considerate of individuals' needs, circumstances and experiences.

### COURAGE

We are committed to building strong communities and face challenges to make an impact. We will be innovative when needed and brave in confronting injustice.

### RESPONSIBILITY

We practise shared accountability and acceptance of personal actions, make informed decisions, and offer solutions.

**BELOW:** OUR STAFF IN 2023. ABSENT: CANDICE, HAILEE AND BRONTE.



All housing providers are required to hold registration under the National Regulatory System for Community Housing (NRSCH).

ACHC is a tier two provider.





# REPORT FROM THE CHAIR

I present to you the Year in Review for 2022-2023, a year in which the Board has supported CEO, Elizabeth Brown (Liz), to increase our housing stock and has also initiated actions to enable ACHC to expand its footprint in Far North Queensland significantly into the future.

It will be no surprise to readers that the Cairns community is currently facing a significant housing challenge, with nearly 2,000 applications on the Queensland Social Housing Register and 4,000 people accessing homelessness services annually. A significant reduction in the rental vacancy rate, combined with rising rents and escalating costs of living have severely affected rental affordability, with nearly nine per cent of Cairns households reporting unmet housing needs. In response, both State and Commonwealth governments have commenced significant programs of investment and reform, that will provide great opportunity for ACHC to do more.

Within this context, we have recommitted to an ambitious plan to do more to meet the needs of the community over the next 20 years. Not content to simply continue as is, our strategy is to substantially increase the supply of social and affordable homes, and to create more opportunities for individuals and families to improve their lives and achieve their goals. Our objective in the long term is to be able to provide sufficient housing to meet the demand. As stated, it is an ambitious plan, but, if the social and affordable housing needs of our community are not being met, that should be our objective.

In figures from the 2022-2023 year, we saw an increase to our property portfolio from 638 to 656 residences, housing a total of 1,286 people. This increase was largely due to the refurbishment of eight tiny cottages and through the construction of four new dwellings, under the Safe Places Emergency Accommodation Commonwealth grant.

In the 2023-2024 year we are already on track to purchasing four large homes and commencing the construction of 23 apartments in partnership with the Queensland State Government under the Queensland Housing Investment Growth Initiative.

This year we saw the retirement of Laurie Lindner from our Board, after eight years of valuable service. His capability and diligence have been greatly appreciated, thank you and best wishes for the future. Mary Streatfield has also retired from the Finance and Risk Management Committee. Her input has been invaluable, and I'd like to express my gratitude to Mary for her service. In July, Kevin Malone became a director, bringing a background in property, finance, and commerce. Thank you to Kevin for volunteering to join the Board, and a very warm welcome.

Lastly, I wish to express my sincere thanks to Liz, the senior leaders, and the staff of ACHC. On behalf of those in our community who need and have received ACHC services, thank you. Your work matters.

In closing, I would like to thank the Board's directors for their ongoing commitment to ACHC and for their sage advice. Thank you to the sub-committees, where so much time and expertise is devoted by members of those groups in support of our CEO.

Regards,  
**Richard Huelin**





# REPORT FROM THE CHIEF EXECUTIVE OFFICER

Amidst the challenges of rising housing and living costs in Far North Queensland, families and individuals have demonstrated their resilience. Our services have never been more required, inspiring us in our efforts. Anchored in an ambitious strategy, our Board is resolute in delivering greater housing solutions for our community. The State and Commonwealth governments have responded with funding, and called for an innovative solution, which only strengthens our mission.

We have seen great achievements this year. With the support of the Commonwealth Government's Safe Places Emergency Accommodation program, we proudly completed the construction of four three-bedroom homes that provide safety to women and children fleeing domestic and family violence. In partnership with the Womens Centre FNQ, we offer specialised services to these four families.

Another proud moment in 2022-2023 was the refurbishment of eight tiny cottages, dedicated to single older women. This group are acknowledged as the fastest growing homeless group in Australia.

Set to commence in 2023-2024 in partnership with the Queensland State Government, will be the construction of 23 modern apartments in Earville and the acquisition of four large homes in the southern corridor.

The dedication and commitment of the team is the driving force behind real change. While we have welcomed fresh faces this year, we also bid farewell to valued members, including Kylie and Litsa, who have spent a decade at ACHC. I would like to thank them for all they have contributed over their journey.

I would like to thank the Board of Directors for the expertise and commitment they contribute to the organisation and for the support they provide to me in my role. Thank you also to the wonderful members of the leadership team, Nicole Dent, Aidan Lang, Jim Reeve and Brian Nesbit, for your knowledge, expertise, support, and drive to continually do more and do it better.

As we reflect on these accomplishments, we are reminded that, together we are not merely addressing housing challenges, but providing homes and creating opportunities for individuals and families to improve their lives and achieve their goals. The journey continues, and with our united efforts, the future is even brighter.

Regards,  
**Liz Brown**



ABOVE: OUR STAFF PARTICIPATING IN A SMOKING CEREMONY.

# OUR LEADERSHIP TEAM

## AIDAN LANG | FINANCE AND CORPORATE SERVICES MANAGER

Aidan has a Bachelor of Accounting and is a Certified Practising Accountant (CPA). He is a graduate and member of the Governance Institute of Australia and is currently completing a Master of Business Administration (MBA). Key achievements for the year include contributing to a strategic body of work that will allow the organisation to grow into the future, and staff development that saw internal promotions within the team.

## NICOLE DENT | PEOPLE AND PERFORMANCE MANAGER

Nicole has a professional background in Human Resources and expanded into Operational Services here at ACHC. A key achievement has been introducing the Annual Tenancy Review process to engage both Housing Officers and Tenants to build relationships and communicate effectively together.

## BRIAN NESBIT | BUILDING AND ASSET MANAGER

Brian is a “born and bred” Cairns local with over 15 years building industry experience across Queensland, performing roles in the building and construction sector, local government and compliance and regulatory functions. Brian has a passion for working collaboratively with all stakeholders and maintains a focus on people, community and public safety. Key achievements include sharing his knowledge with the team and contractor expansion and onboarding.

## JIM REEVE | SYSTEMS MANAGER

Jim has a professional background in telecommunications, IT, multi-services contract management, and property asset management, spanning a range of industries. Key achievements include the implementation and running of ACHC’s core business systems for over nine years, the recent cyber security audit that confirmed the security of our systems, and the three-year IT plan that will result in increased disaster resilience, flexibility, and manageability. Jim’s focus now is on improving and future proofing ACHC’s systems and continually strengthening data security.

**BELOW:** LEFT TO RIGHT AIDAN, NICOLE, BRIAN, LIZ AND JIM.



# OUR STRATEGIC PLAN

## OUR PURPOSE

ACHC exists to meet housing needs of low-income households in Cairns and Far North Queensland through the provision of safe, secure, and affordable homes, creating opportunities for individuals and families to improve their lives and achieve their goals.

## OUR STRATEGIC PRIORITIES



### BUILD HOUSING SUPPLY

To increase the supply of social and affordable housing in Cairns and Far North Queensland. ACHC seeks to broaden independent funding sources and housing assets.



### BUILD STRATEGIC PARTNERSHIPS

To build partnerships which support and enhance capacity to deliver social and affordable housing at scale.



### BUILD OUR TEAM

To build the capacity of ACHC's workforce to take on the challenges of growth.



### BUILD INTERNAL CAPABILITY

To build and strengthen the internal capability and capacity to support growth.



### BUILD CAPACITY OF TENANTS

To ensure tenants have access to the support services they need to sustain tenancies and overcome disadvantage.

## OUR FUTURE DIRECTION

### ***A new approach to secure our strategic priorities.***

In our relentless pursuit to deliver more homes, ACHC has embarked on a transformative journey to open avenues for additional revenue streams. Our unwavering commitment lies in cultivating strategic partnerships while exploring broad opportunities to bolster these pivotal initiatives.

At present, a significant proportion of our funding is derived from the Queensland State Government. In future we seek to create sustainable strategies that build and expand a diversified revenue base enabling ACHC to better meet the needs of the Cairns community.

Our sources of revenue may include:

- Individual giving
- Community fundraising
- Corporate partnerships
- Major gifts and philanthropy
- Gifts in wills/bequests
- Government grants

By partnering with us you will help provide safe and affordable homes to more Far North Queenslanders.

# ACHC SNAPSHOT 2022 - 2023

## WHO ARE WE?

**670**

number of tenancies



**707**

number of tenants\*

*\*excludes occupants and dependants*

**1286**

number of tenants\*

*\*includes occupants and dependants*



**364**

Number of single person tenancies\*

*\*no other occupants or dependants in household*

**204**

Number of tenancies with only one tenant and at least one dependant <= 16 years old\*

*\*no other occupants in household*

## WHAT DO WE DO?

### Properties Managed

| Bedrooms     | Number of Homes |
|--------------|-----------------|
| 1 Bedroom    | 290             |
| 2 Bedrooms   | 240             |
| 3 Bedrooms   | 80              |
| 4 Bedrooms   | 43              |
| 5 Bedrooms   | 2               |
| <b>Total</b> | <b>656</b>      |

### Property Types

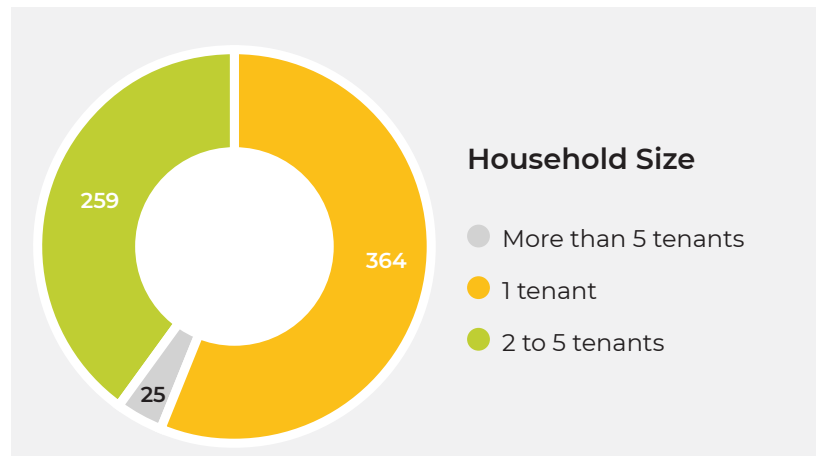
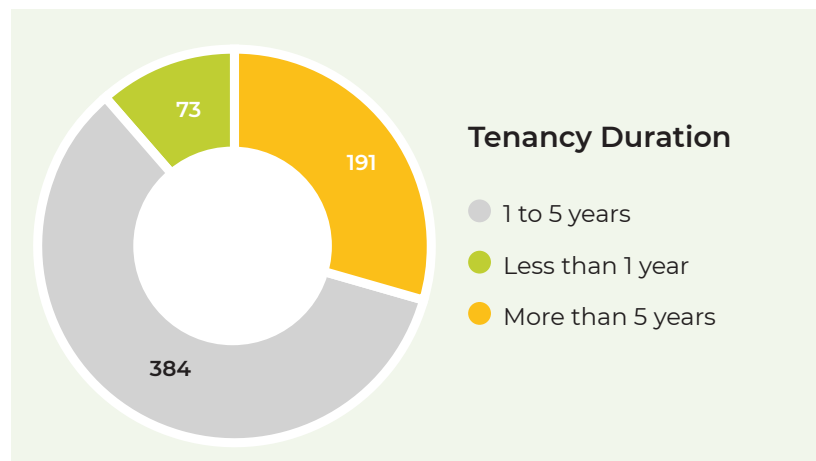
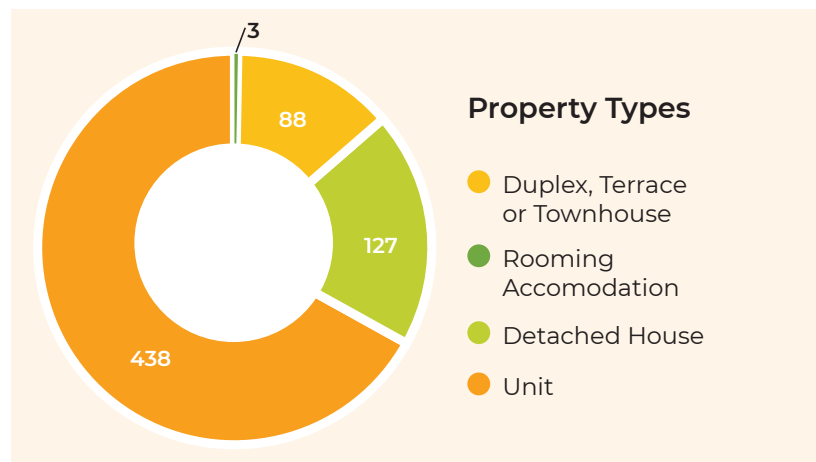
| Type                         | Number of Homes |
|------------------------------|-----------------|
| Duplex, Terrace or Townhouse | 88              |
| Rooming Accomodation         | 3               |
| Detached House               | 127             |
| Unit                         | 438             |
| <b>Total</b>                 | <b>656</b>      |

### Length of Tenancy

| Duration          | Number     | %  |
|-------------------|------------|----|
| Less than 1 year  | 73         | 11 |
| 1 to 5 years      | 384        | 59 |
| More than 5 years | 191        | 30 |
| <b>Total</b>      | <b>648</b> |    |

### Household Size

| Tenants             | Number of Households | %  |
|---------------------|----------------------|----|
| 1 tenant            | 364                  | 56 |
| 2 - 5 tenants       | 259                  | 40 |
| More than 5 tenants | 25                   | 4  |
| <b>Total</b>        | <b>648</b>           |    |





# ACHC SNAPSHOT 2022 - 2023

## CONTINUED

### Income Type

| Income Type           | Count of Type |
|-----------------------|---------------|
| Age Pension           | 88            |
| Carer Payment         | 23            |
| Disability            | 180           |
| Newstart (Job Seeker) | 147           |
| Other                 | 19            |
| Parenting Payment     | 125           |
| Wages                 | 54            |
| Youth Allowance       | 12            |
| <b>Total</b>          | <b>648</b>    |

### Our Tenants - Age

| Age range    | Number      | %  |
|--------------|-------------|----|
| 1 - 5        | 183         | 14 |
| 6 - 17       | 320         | 25 |
| 18 - 55      | 520         | 41 |
| 55+          | 263         | 20 |
| <b>Total</b> | <b>1286</b> |    |

### Tenant Age Groups



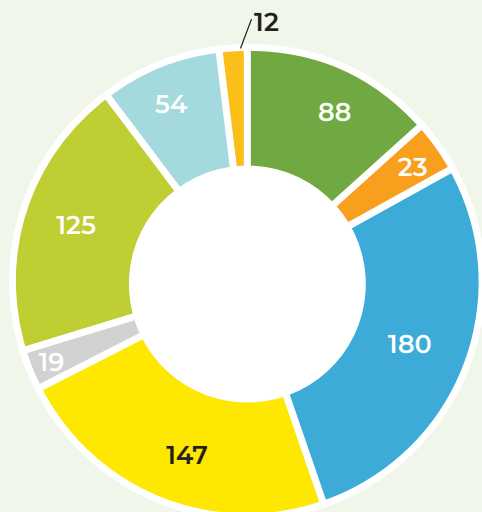
### Our Tenants - Gender

| Gender       | Number      | %  |
|--------------|-------------|----|
| Male         | 598         | 47 |
| Female       | 688         | 53 |
| <b>Total</b> | <b>1286</b> |    |

### Our Tenants - Ethnicity

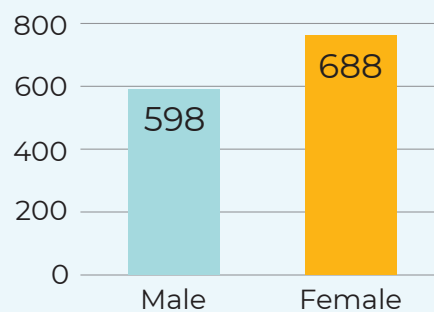
| Ethnicity     | Number      | %  |
|---------------|-------------|----|
| First Nations | 823         | 64 |
| Other         | 463         | 36 |
| <b>Total</b>  | <b>1286</b> |    |

### Main Income Types



- Age Pension
- Disability
- Other
- Carer Payment
- Newstart (Job Seeker)
- Parenting Payment
- Wages
- Youth Allowance

### Gender Profile



### New Tenancy Data

|  |      |
|--|------|
| New Tenancies Started                  | 151  |
| Tenancies Ended                        | 121  |
| Active Contractors on 30 June          | 137  |
| Routine Property Inspections Completed | 1574 |

# OUR KEY ACHIEVEMENTS

## COTTAGE RENOVATION

We are pleased to highlight our successful collaboration over the past year with the Queensland Government and Boscon Constructions, which led to the renovation of these tiny cottages, creating eight new homes in March 2023.



**ABOVE:** EIGHT INTERNALLY REFURBISHED COTTAGES.



**ABOVE:** REFURBISHED KITCHEN.



**ABOVE:** CEO LIZ (ACHC) AND KYNE FROM BOSCON CONSTRUCTIONS.

## FOUR NEW FAMILY HOMES

The month of June 2023 marked the culmination of our efforts, as we celebrated the completion of four long-awaited residences for families escaping family and domestic violence. These dwellings were constructed through valuable partnerships with the Commonwealth Safe Places Emergency Accommodation program, Value Homes, and the Womens Centre FNQ. As a result, four families are now enjoying the comfort and safety of their new homes.



**ABOVE LEFT:** NEW KITCHEN IN ONE OF THE RESIDENCES.



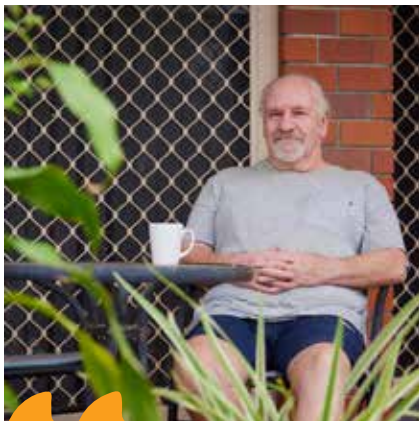
**ABOVE RIGHT:** BUILDING PLANS OF ONE OF THE SAFE PLACES PROGRAM RESIDENCES.

# OUR KEY ACHIEVEMENTS

## COMING SOON

- Anticipate the arrival of 23 one and two-bedroom apartments in Earlville, with construction slated to commence in early 2024.
- Procurement of four, four-bedroom homes tailored to accommodate larger families is in progress.

BELOW: CHRIS.



## CHRIS'S STORY

### ACHC TENANT

After 45 years of being an alcoholic, which was hell on earth, I finally hit rock bottom and ended up homeless. Losing everything I had, all material possessions, money, friends, and family were finally gone. I was alone drinking every day and night, totally incapable of doing anything but get the next drink.

Eventually, I found myself in a homeless shelter where I believe I had a moment of clarity, so I called out for help as I knew I could not do this anymore. I was taken to a rehab centre where I stayed for four months. During that time, I realised that I was the problem, and that things needed to change. Slowly my situation improved, and my mind became clearer.

Eventually I was able to move into a flat on my own, but you could not have visitors there (just one of these rules which I ignored). When I was told I needed a bypass operation, my son came up from Brisbane and stayed in my flat the night before the operation. I was in hospital for about two weeks, and just before I was to be discharged, I was told I had been evicted from my flat, and I was told not to return.

Again, I was homeless and had nowhere to go. The homeless centre took me in once again, but within days the RSL contacted me and from there everything got better. They put me up in a nice motel where I stayed for 40 days, and then out of the blue, I received a phone call from Access Community Housing offering me a unit to rent. That was just over 18 months ago.

Today, I am so grateful words can't describe. I'm finally at peace, I am healthy, happy, and have a beautiful unit to live in. Through the grace of God, I have been sober now for 2 years and 7 months at the time of writing this.

Life is still not without its challenges, but I would not be dead for quids.



# OUR TENANT ADVISORY GROUP

Quarterly Tenant Advisory Group (TAG) meetings feature speakers from the local community support services sharing their knowledge. The TAG meetings are a platform for both TAG members and all ACHC tenants to come together in a welcoming environment. It's a chance for everyone to gather, have friendly conversations, and enjoy morning tea.

The following guest speakers discussed their services and guided tenants on how to access them.



**ABOVE:** LIZ (ACHC), KEN (LIONS CLUB) AND THE LIONS CLUB FRIDGE DONATION.



## CAIRNS TRINITY BAY LIONS CLUB

The Lions Club meet regularly at the Pease Street Community Hall and came to speak with tenants about how they might participate in the club.



## SANSHINKAN INTERNATIONAL

Sanshinkan representative John provided a senior defense seminar.



## QUEENSLAND AMBULANCE SERVICE (QAS)

QAS provided a session regarding the Lock Box initiative.

# OUR TENANT HIGHLIGHTS

## STRIVE PROGRAM

Over the past three years, ACHC led a program known as “Strive”, aimed at helping young people to achieve their objectives in cultural or artistic pursuits, education or sport. This initiative was conceived as a farewell gesture from our former CEO, Donna-Maree O’Connor, and former Chair, Mark Stallman.

Through this initiative, Jahlan (pictured right) received essential educational resources in the form of a laptop and a bag which significantly contributed to enhancing his learning experience.

**BELOW:** JAHLAN, A BENEFICIARY OF THE STRIVE PROGRAM.



## RESIDENT COMMUNITY GARDENS



**LEFT:** THE RESIDENT-LED COMMUNITY GARDEN AT A COMPLEX WE MANAGE.  
**RIGHT:** ALICIA (ACHC) AND TENANTS, KIM AND THI IN THEIR MUCH-LOVED GARDEN.

# COMMUNITY ENGAGEMENT

## NAIDOC WEEK 2023

During NAIDOC Week 2023, ACHC was invited to join the Wuchopperen Family Day celebration at Wuchopperen Health Service in Manoora. The activities included rock and boomerang painting, as well as hand and face painting.

**BELOW:** WUCHOPPEREN FAMILY DAY ACTIVITIES.



## EARLVILLE NEIGHBOURHOOD DAY 2023

Early this year ACHC participated in the Neighbourhood Day at Earlvile Shopping Centre hosted by The Benevolent Society.

**BELOW:** ACHC HEALTHY HOUSING COACH ANNIE AND OUR ROCK PAINTING ACTIVITY TABLE.



**ABOVE:** ACHC'S LIZ AND BRIAN, FORMER STAFF MEMBERS JENNY AND LITSA, AND BRITTANY FROM THE WOMENS CENTRE FNQ.



**ABOVE:** ACHC'S ALICIA, JO, NICOLE, ANNIE AND FORMER STAFF MEMBER, KYLIE WITH MIND AUSTRALIA.

## THE WOMENS CENTRE FNQ CHRISTMAS TOY RUN

ACHC collected toys and donated them to the Womens Centre FNQ to distribute to families at Christmas.

## NETWORKING WITH MIND AUSTRALIA CAIRNS

Mind Australia updated staff on the services they can provide ACHC tenants such as their specialist clinical mental health 24/7 facility.

# OUR PARTNERS

## OUR SUPPORT SERVICES

Over the past year, ACHC has initiated active networking within the Cairns social and community services sector. This involved collaborating with various services in our local communities and cultivating robust relationships with organisations such as:

- The Junction Clubhouse
- St Vinnies Mens Hostel
- Douglas House
- Shelter Housing Action Cairns (SHAC)
- Womens Centre FNQ

This endeavor aims to acquire fundamental knowledge that can aid our tenants effectively with programs such as:

- Mental Health Support
- No Interest Loan Scheme (NILS)
- Family Support
- My Money Program
- Young Parent Program



ABOVE: NETWORKING WITH DOUGLAS HOUSE (MISSION AUSTRALIA)

# COMMUNITY RENT SCHEME

The Community Rent Scheme (CRS) program is funded by Queensland Government and provides rent subsidised housing in properties that are head leased from the private market.

Feedback from one of our valued landlords:



ACHC has been leasing my unit for the past 8 years and I have not looked back since! Along with providing a much-needed housing support to the community, ACHC have a property management team that is professional in their approach, provide timely advice regarding any maintenance issues that may arise, have a list of vetted contractors that they can call on to repair quickly, pay rent on time every time, and are just great to deal with in general - I cannot recommend them enough!



# OUR CONTRACTORS

At ACHC we use local contractors to maintain our properties, ensuring they are safe and fit for purpose. Our aim is to build good working relationships with all our contractors, thereby promoting strong collaboration and the best outcomes for our tenants, our organisation and our contractors.

The last 12 months has seen us bring on more contractors to meet our maintenance needs and further reduce any impact to our tenants.



**MARK RAYMOND**  
*Raymond Plumbing*



**RON ALLAN**  
*Handyman*



**WAYNE GOGGIN**  
*North Point Power and Data*

# OUR TEAM

## HELLOS AND GOODBYES FROM ACHC STAFF

We have welcomed wonderful new team members over the past 12 months including, Jaz, Joy, Hailee, Jen, Sam, Adi, Tamara, Natasha, Jason and Bronte.

We have also farewelled team members who have gone to pursue new adventures, and we wish them all the best, including Dallas, Colleen, Jasmine, Jenny, Litsa, Kylie W and Kylie K.



### KYLIE'S JOURNEY



I joined ACHC in June 2013 as the Receptionist in administration, and later went on to the position of Accounts/Payroll Officer.

In 2015, a Housing Officer position became available, I applied for this position and I was successful. Things could only go up from here and I then became successful in gaining the Housing Manager position that was on offer in 2016.

In my 10 years working for ACHC, I have learnt so much, from starting in admin and then working my way up to Housing Manager. I gained knowledge of how the organisation worked and flowed, which I feel was a great advantage to me and helped in educating fellow staff colleagues along the way so they have a better understanding of how things flowed.

I have managed many tenancies in my time working here at ACHC, which has given me a great understanding of the many different struggles and challenges our clients face daily. Getting to know my tenants on a more personal level allowed me to see things through their eyes, which then helped me gain the support and assistance they needed to be able to sustain and live independently in their home. My passion in life is being able to help people, and this part of my role gave me much joy.

In my time here at ACHC, I have been given the opportunity to attend so many training sessions and education days from DV to Mental Health to Homelessness and Cultural Diversity. I also completed my Diploma of Community Services (Social Housing) in this time. I am very grateful to ACHC for giving me the opportunity to better my skills and experience.

Unfortunately, my journey with ACHC has come to an end, with my last working day being 20th July 2023. I am starting a new chapter in life, and in doing so, I hope to fulfill my dreams of being able to return to Cairns to purchase my own home in the future.

I would like to thank ACHC as a whole (work colleagues, management, and Board of directors) for the experience, skills, and knowledge I have gained over the past 10 years working here. This also includes the tenants I have managed over my time here; they are reasons I get up and go to work every day.

This is not goodbye but see you later.



# ON COUNTRY EXPERIENCE

Over the last few months, ACHC participated in a three-part Deep Listening on-country professional development program thanks to K'gari 3 Sisters and CEED Healing.



The 'I Can Fly' session, facilitated by Susan was an experiential art activity that saw participants create a sculpted clay bird, symbolising their own unique essence and discovering their animal totem.

The 'Shared Story' session with Karen invited participants to engage with her family's historical records, followed by a relaxing guided meditation.

The 'On-Country' session was an enlightening historical walking tour through Cairns, guided by Henry. Participants were taken on a journey through the history of Cairns from an Indigenous perspective.

Aligned with our core commitment to operating with cultural integrity, this unique experience instilled the essence of Aboriginal spiritual practice - deep listening - with the context of on-country sessions.

**CLOCKWISE FROM LEFT:** SHARED STORY SESSION, I CAN FLY SESSION, HISTORICAL TOUR OF CAIRNS AND PERSONAL LISTENING SESSION.



# OUR BOARD



**ABOVE LEFT TO RIGHT:** RICHARD HUELIN, SONIA SMITH, KEVIN MALONE, PAT FLANAGAN, AMANDA LEE-ROSS AND ROBERT CUDA.  
**ABSENT:** MARY STREATFIELD, NATHAN WILLIAMS.

## **RICHARD HUELIN, CHAIR**

Richard began his career as a surveyor, later transitioning to teaching, and progressed to leadership roles. Currently, he is an organisational effectiveness consultant and trainer in Systems Leadership.

## **MARY STREATFIELD, DEPUTY CHAIR**

Mary has worked in the public and community health care systems in senior health professional leadership roles and holds financial and postgraduate managerial qualifications.

## **ROBERT CUDA, TREASURER**

Chartered Accountant and Director at Caatz Management Rights Accountants, Robert offers expertise in tax, accounting, and advisory services for real estate. He provides financial leadership, strategy, and risk management, with community committee involvement.

## **NATHAN WILLIAMS, DIRECTOR**

Nathan holds a Journalism degree and has over a decade in government Marketing and Communications experience. He is currently a Program Officer at the State Library of Queensland and brings his community connections and cultural perspective to the Board.

## **PAT FLANAGAN, DIRECTOR**

Pat is a civil engineer with 40 years' experience and brings extensive expertise in residential and commercial development, community infrastructure, and leadership roles to the Board.

## **SONIA SMITH, DIRECTOR**

Sonia has 30 years in the police force, directing investigations across North Queensland. An Australian Police Medal awardee, she holds an MBA, completed AICD's Foundations to Directorship program, and serves as a qualified Mediator within the Queensland Police Service (QPS).

## **AMANDA LEE-ROSS, DIRECTOR**

Amanda Lee-Ross, former CEO of Cairns Regional Domestic Violence (DV) Service, holds qualifications in management, politics and training and is the current President of Cairns Community Legal Centre. She was also inducted into the Queensland DV Prevention Honour Roll in 2020.

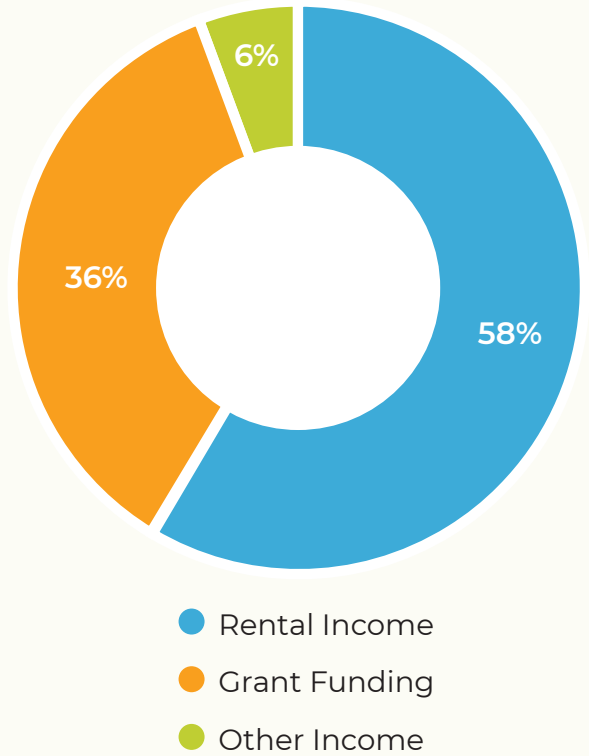
## **KEVIN MALONE, DIRECTOR**

Kevin is presently employed as General Manager Commercial for Ports North. Kevin is an experienced property developer and site acquisition consultant, a Certified Practising Valuer, a Fellow of the Australian Property Institute, and is a Graduate of the Australian Institute of Company Directors.

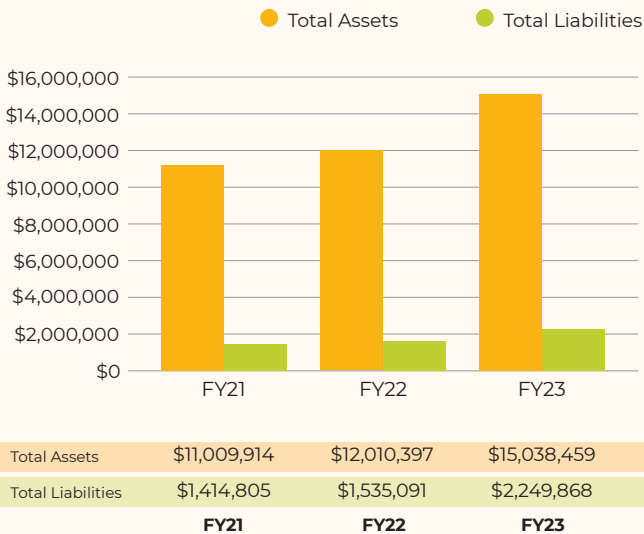
# ACHC FINANCIAL RESULTS

| Income                      | \$                  |
|-----------------------------|---------------------|
| Rental Income               | \$6,546,994         |
| Grant Funding               | \$3,999,672         |
| Other Income                | \$640,144           |
|                             | <b>\$11,186,810</b> |
| Expenses                    |                     |
| Employee Expense            | \$2,131,915         |
| Depreciation & Amortisation | \$233,033           |
| Repairs & Maintenance       | \$1,713,924         |
| Rates & Taxes               | \$1,137,668         |
| Rent Expenses               | \$2,587,733         |
| Other Expenses              | \$1,069,252         |
|                             | <b>\$8,873,525</b>  |
| Net Income                  | <b>\$2,313,285</b>  |

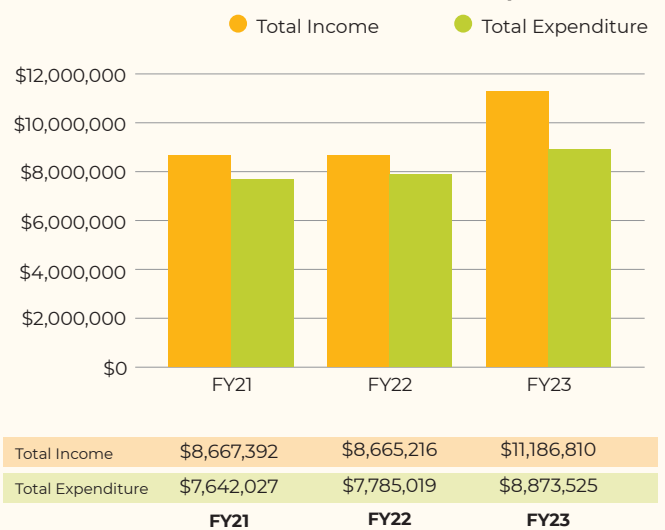
Our Income FY23



Assets & Liabilities

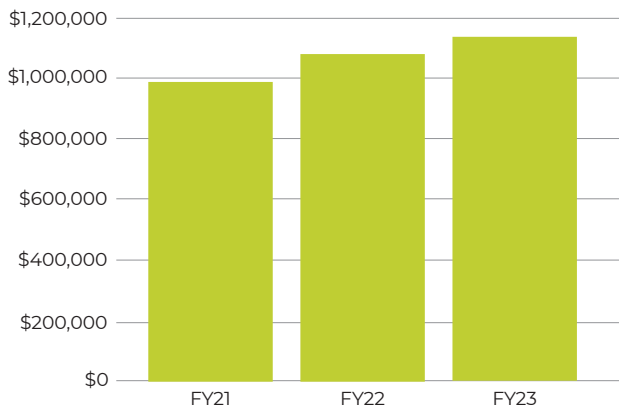


Income vs Expenditure

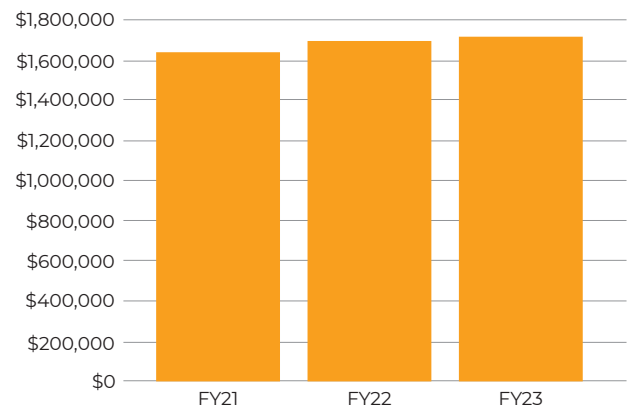


# ACHC FINANCIAL RESULTS

Rates & Taxes



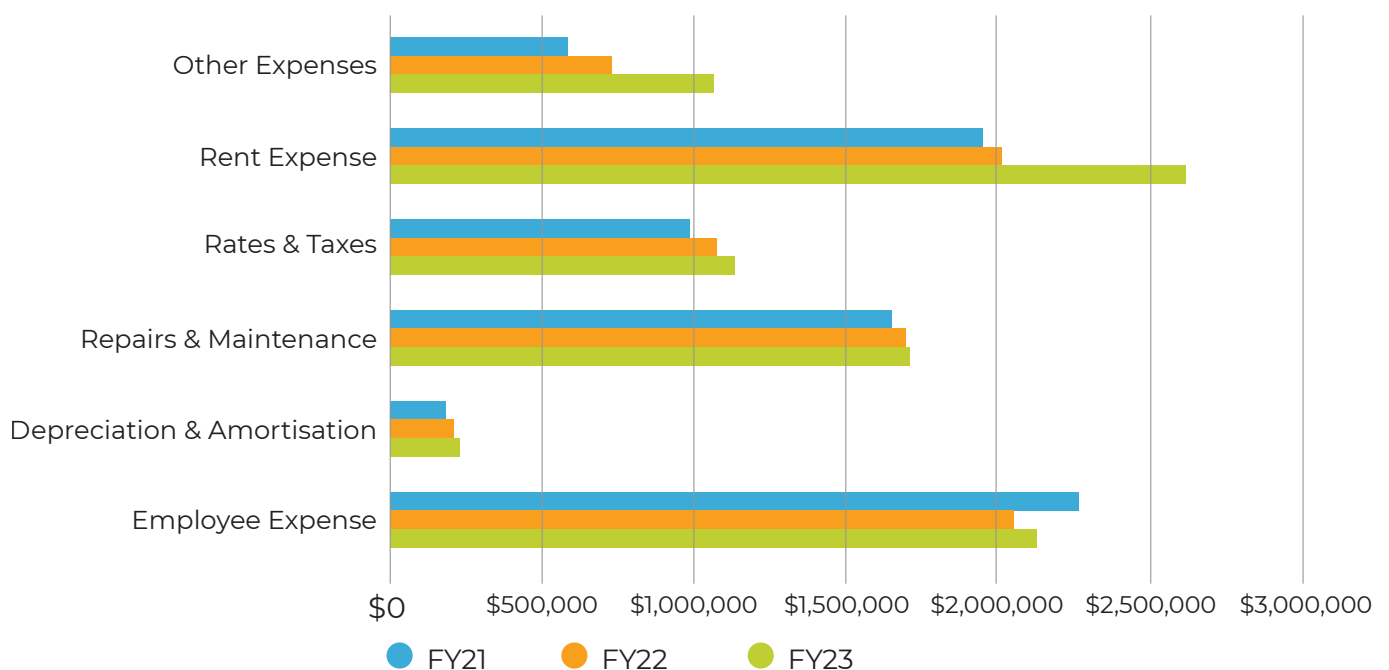
Repairs & Maintenance



| Rates & Taxes | FY21      | FY22        | FY23        |
|---------------|-----------|-------------|-------------|
|               | \$986,697 | \$1,076,990 | \$1,137,668 |

| Repairs & Maintenance | FY21        | FY22        | FY23        |
|-----------------------|-------------|-------------|-------------|
|                       | \$1,651,417 | \$1,698,888 | \$1,713,924 |

| Expenditure                 | FY21               | FY22               | FY23               |
|-----------------------------|--------------------|--------------------|--------------------|
| Employee Expense            | \$2,272,286        | \$2,052,512        | \$2,131,915        |
| Depreciation & Amortisation | \$186,525          | \$211,583          | \$233,033          |
| Repairs & Maintenance       | \$1,651,417        | \$1,698,888        | \$1,713,924        |
| Rates & Taxes               | \$986,697          | \$1,076,990        | \$1,137,668        |
| Rent Expenses               | \$1,952,660        | \$2,012,061        | \$2,587,733        |
| Other Expenses              | \$592,442          | \$732,985          | \$1,069,252        |
| <b>Total</b>                | <b>\$7,642,027</b> | <b>\$7,785,019</b> | <b>\$8,873,525</b> |



# GET IN TOUCH



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