

Tenant Advisory Group - Meeting Minutes

Attendees:

Access Community Housing Company Staff (5):
Jeni, Katherine, Nicole, Bronte, Frances

Cairns Regional Domestic Violence Service (1)
Colleen Gage - Community Educator

Members/Tenants (6)
As per attendance list



Access
Community
Housing

Access Community Housing Office on **Wednesday 8/05/2024 at 10:30am**

Scheduled recurrence: August 2024 (Quarterly)

Item	Held by	Discussion
1. Acknowledgement of Country	Jeni	
2. Thank You and Introductions	Jeni	Invited guest - Colleen Gage from Cairns Regional Domestic Violence Service
3. Items from Previous Meeting		No Item/actions from previous meeting.
4. Guest Speaker Cairns Regional Domestic Violence Service (CRDVS) Contact Details: Opening hours are Monday, Tuesday, Thursday & Friday 9am to 5pm. Wednesday 12 noon to 5pm. Phone: 07 4033 6100 Email: dvcairns@dvcairns.org Address: Suite 2 Level 2 88 Abbott Street Cairns QLD 4870 Regional CRDVS offices are also available in Atherton, Mareeba & Mossman.	Colleen	<ul style="list-style-type: none"> • May 2024 fosters additional focus on Domestic and Family Violence (DFV) awareness, education and prevention month. • CRDVS provides support to all survivor-victims of domestic and/or family violence inclusive of cultural, kinship, informal care and friendship violence. • The Service's role is to promote safety in the victim's own choices. • Does not report to Child Safety unless there are serious concerns. • Provides adult counselling, child counselling, court support, community education and training. • Other services include shared experiences groups for women and mothers as well as a child and youth support program. • Has small funds for DV emergency relief.

<p>5. Fact Sheets and Brochures</p>	<p>Jeni</p>	<p>Fact Sheets issued to meeting attendees:</p> <ul style="list-style-type: none"> • Escaping Violence Payment (EVP) - RAATSICC financial assistance for eligible persons who have escaped or have a safe plan to escape and set up a home free of violence. Jeni advised that the Women's Centre are able to support with applications and Colleen advised that Uniting Care have the EVP funding as well. • Manoora Neighbourhood Centre - Now run by Centacare FNQ and providing info, advice, referrals, food support and emergency relief. • Centacare Women's Group - Open during school terms only on Tuesdays from 10:30am - 12:00pm at Manoora Neighbourhood Centre. • Let's Talk About Wills - Public Trustee - Info on what a Will is, why we need a Will, what happens if there is no Will when you die and when you should make or update a will. • Jeni has provided brochures on meeting side table - Cairns Regional Council events in May 2024.
<p>6. Open Discussion</p>	<p>Jeni</p>	<ul style="list-style-type: none"> • Interest expressed in having a guest speaker to discuss Wills, Power of Attorney, Enduring Power of Attorney, Health Directives and someone to discuss the legal side of these matters. • Carol advised that Janet from Cairns Crematorium has a good booklet in regards to this information as well. • Positive comment made on the new gardening contractor at the Louie Piccone Way complex. • Query on overcrowding of ACHC properties and absent tenants. Nicole explained the ACHC policy for managing these issues.
<p>7. Thank You and Meeting Close</p>	<p>Jeni</p>	<ul style="list-style-type: none"> • Jeni advised that the next TAG meeting will be in August and she will send out a 'Save the Date' email initially and email the invite once location has been confirmed.

We thank you for your attendance and support!

From the ACHC Team.