

## What is TAG?

The Tenant Advisory Group (TAG) is a forum for tenants to provide constructive feedback and recommendations about their tenancy or property, and discuss improvements regarding themselves, their neighbours and the broader community. Membership is optional, yet recommended if you would like to be contacted about the next TAG meeting.

### What involvement is required from tenants?

As a TAG member or non-member, you can be involved as little or as much as you would like. You are welcome to attend our quarterly meetings and enjoy hearing about events and services offered to our community. Refreshments are provided for all attendees.

### What would I have to do?

TAG members enjoy being involved in a wide range of services and activities including:

- Quarterly meetings and events
- Discussing issues on repairs, tenancy or welfare, and offering solutions
- Providing feedback and/or recommendations on policies affecting tenants
- Input on how Access Community Housing Company (ACHC) communicates with tenants
- Assist planning community programs including competitions, special events and other forums
- Providing advice on tenant participation in activities such as surveys or workshops

### Who can sign up to become a TAG member?

All current ACHC tenants are eligible. Contact the ACHC office via phone (4031 6702) or email ([admin@achc.org.au](mailto:admin@achc.org.au)) if you would like to sign up and become a TAG member.

### What is in it for me?

*Be heard – we want to hear your voice!*

Create friendships with other tenants that continue to grow outside TAG meetings and enjoy the satisfaction of your views and input influencing the way ACHC works with tenants and the community.

### What can I achieve?

- A new skill set, including the ability to discuss issues and put forward valuable views effectively and chairing meetings
- Knowledge on the ACHC organisation and how a community housing organisation operates
- A sense of well-being and giving back to the community

### Where do I have to go?

ACHC TAG meetings are held in different locations to give all of our tenants an opportunity to participate. Please contact the office if you would like to know when and where the next meeting will be. Flyers will be arranged and sent to TAG members via Aus Post and email prior to each meeting.

We hope to see you at the next TAG meeting!